

## CONDITIONS OF ENTRY – FORUM MELBOURNE

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Princess Theatre Pty Ltd ACN 007 307 851 (trading as Marriner Group) (“**Marriner Group**”, “**We**” or “**Us**”) is committed to creating a safe environment for all staff and patrons.

**You must follow all directions given by our staff as well as any signage when in Forum Melbourne. You must comply with all of the following Conditions of Entry when you visit our Venue.**

## GENERAL TERMS AND CONDITIONS

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### VENUE ENTRY

Events at Forum Melbourne are over 18s only, except where specifically listed as All Ages. This will be clearly noted on the website and ticketing page.

#### **Before being allowed entry into our building, you may be required to:**

- Carry a valid ticket or invitation to enter the Venue;
- Present photo identification that is acceptable to our staff to;
- Prove your age and identity as may be required by the law or our staff as the threshold required to attend the event;
- Provide proof of concession (e.g. proof of age identification or concession card) if you have purchased a concessional ticket for an event;
- Remove hats, hoodies, masks and helmets when entering and/or when inside the Venue;
- Consent to a contact free search of your belongings/bags;
- Follow the directions of staff directing any queuing outside or inside the building.

#### **After you have entered the building, you must:**

- Retain your ticket at all times and be able to show it to staff during the event;
- Only occupy the allocated seat if one is specified on the ticket;
- Accept that General Admission events do not provide reserved seating or reserved standing areas. Patrons will enter the building on a first come basis.

**PLEASE NOTE:** If your ticket/s are damaged, defaced and/or are suspected of having been purchased from an unauthorised resale agent you will not be permitted into the building; your ticket may be seized; and you will not be entitled to any refund.

### POSSIBLE EJECTION FROM THE VENUE:

You may be ejected from the building and/or may be liable for prosecution or a fine if you:

- Breach any Condition of Entry;
- Cause or may cause property damage;
- Create or may create risk of injury to any person;
- Threaten or may threaten safety of performers, visitors, audience members, our staff or any other persons;
- Unreasonably interfere with or compromise another person’s enjoyment of the event;
- Are considered by our staff to be offensive, aggressive, unruly, disruptive, disorderly, uncooperative or behaving unlawfully;
- Are considered by our staff to be under the influence of alcohol or illicit substances or suspected of buying, selling or carrying illicit substances;
- Enter any part of the building or other restricted internal area without proper authorisation;
- Refuse to follow the directions of our staff.

**If you are ejected, you are required by law to move at least 20 metres away from the Venue. You will not be entitled to any refund and may be refused re-entry indefinitely.**

### YOUR BEHAVIOUR

- You must behave in an appropriate and responsible manner that does not interfere with the safety or enjoyment of others;
- You must not touch or interfere with the artwork or any other objects on display in exhibitions, displays or otherwise in the Venue;
- Crowd surfing, stage diving, climbing on structures or any other form of dangerous and high-risk behaviour is not permitted or encouraged. All patrons are responsible for their own safety. The Forum does not take any responsibility for any personal injury or damage to you or your property that occurs if you participate in any of these behaviours.
- You must cooperate with our staff and follow any direction given which we consider will maximise the safety of the Venue for all patrons including keeping aisles and doorways clear at all times;
- There is no dress code for our venues. Guests are encouraged to avoid thongs and instead wear proper footwear to avoid personal injury;
- If the majority of patrons wish to stand / dance at a seated performance, we may allow patrons to stand. However, if the majority of patrons’ enjoyment is impacted by a small number of people standing / dancing, then our staff may direct them to be seated and/or ask them to relocate to an alternate area if it is available;
- You agree not to access areas that you are not authorised to do so;
- You agree not to transmit or record any description, account, picture, or reproduction of the event without the express permission of the artist. This may include images and recordings via a mobile phone.

If you feel that your enjoyment of an event is being compromised in any way or by the actions of another person, please contact our staff immediately so that we can try and find a solution. If you would like to discuss any concerns further, please email [customerservice@marrinergroup.com.au](mailto:customerservice@marrinergroup.com.au)

### USE OF YOUR IMAGE

You consent to and authorise us to film, record or photograph you (Recording), and to reproduce Recordings in any audio, video, or photographic display or other transmission, exhibition, publication or reproduction in any medium or context for any purpose without further authorisation by, or compensation or attribution to you. All Recordings are our sole property and you release us from liability arising on account of such usage.

Security cameras operate in and around the Venue and you acknowledge that you may be filmed.

## PERSONAL BELONGINGS

### If you bring personal belongings into the Venue:

- You are solely responsible for those items;
- You must not leave any bag or personal items unattended;
- You must not bring any prohibited items (see below) into the Venue;
- You must not bring a bag larger than A4 size into the Venue.

### We reserve the right to:

- Inspect and search your belongings when you enter and while you are in the Venue using a contact free method;
- Refuse some or all personal belongings from entering the Venue or being stored in our cloakroom;
- Require any bag or personal items to be stored in our cloakroom if you wish to bring it into the building. Items are stored at your own risk and we accept no responsibility for them.
- Restrict and remove any flags or fan signs if they are not smaller than A4, soft, able to be readily put away and/or if they affect other people's enjoyment and/or if you are requested by staff.

## SMOKING AND ILLICIT SUBSTANCES

Illicit substances along with the smoking of cigarettes, cigars, vaporisers and e-cigarettes will not be permitted inside any part of our Venue (including toilets, backstage and dressing rooms). Designated smoking areas are nominated in the street outside the Venue.

## PROHIBITED ITEMS

### You are prohibited from bringing the following items into our Venue (Prohibited Items):

- Alcohol
- Any opened or unopened drink containers containing non-alcoholic and/or alcoholic drinks
- Any illegal substances including controlled, dangerous or illicit drugs
- Incendiary devices (flares, fireworks and smoke bombs)
- Weapons of any nature as well as laser lights
- Animals (other than registered assistance animals)
- Bicycles, scooters, skateboards and rollerblades / skates
- Large cameras, detachable lenses, tablets, laptops, audio recording devices, video cameras, tripods or drones
- Steel Cap Boots
- Unauthorised advertising material or flyers
- Large Umbrellas
- Textas, felt pens, marker pens, paint or similar items
- Prams, pushers, and strollers
- Bags larger than A4 size
- Any other item that in our opinion could cause harm, public nuisance or create a trip hazard
- Any outside food

### We reserve the right to:

- refuse entry to any person found to have any Prohibited Items in their possession;
- require the Prohibited Item to be stored in our cloak room;

## LIQUOR LICENSING RULES

It is a condition of entry that you will comply with Victorian liquor licensing laws and respect our adherence to Responsible Service of Alcohol principles.

- You may not bring your own alcohol into the building;
- If you are considered to be intoxicated, affected or behaving inappropriately, you may be refused entry/evicted from the Venue and/or may be refused alcohol service at our discretion;
- You may only consume alcohol inside the Venue's designated licensed areas. You may not be permitted to take alcohol into some areas of the Venue at some events;
- You may be required to empty water bottles before entering the Venue. If so, free water will be provided;

## MINORS:

- Events at Forum Melbourne are over 18s only, except where specifically listed as All Ages. This will be clearly noted on the website and ticketing page.
- We may require appropriate age identification for any person seeking to enter our Venue and if seeking to purchase and/or consume alcohol. If age identification is not accepted, or considered to be fraudulent, you may be refused entry without recourse or compensation and/or your identification may be confiscated;
- For events listed as All Ages, minors under 12 must be accompanied by an adult. The licensee or permittee must take all reasonable steps to ensure that a person under the age of 12 years who attends the mixed-age live music event is accompanied by a 'responsible adult' at all times.
- You accept it is an offence for minors to purchase or consume alcohol, or for a person to supply alcohol to a minor;
- You accept that events which are promoted as All Ages events may have different requirements including no alcohol being served to any person and no pass-outs being provided to any person.

**Breaches of these laws may result in eviction from the building and persons being reported to the Police (penalties may apply).**

## PHONES, PHOTOGRAPHY AND VIDEO POLICY

We reserve the right to vary this standard policy at our discretion and without notice for each event:

### WE DO NOT ALLOW:

- Professional or large cameras (including those with SLR capabilities)
- Cameras with detachable lenses
- Audio or video recorders
- Tripods
- Any flash photography
- Laptops, tablets or iPads
- GoPros
- Other devices with functionality similar to the items listed here

### WE ALLOW:

- Small hand-held personal cameras
- Mobile phones with cameras (without use of flash or torches)

### WE MAY

- Require all mobile phones and electronic devices to be powered off during an event